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## SYSTEM REQUIREMENTS

- **Operating System** Windows -- 8 or 10 (32 bit or 64 bit) or higher  
MAC OS – 10.6 or newer
- **Computer**  
User Account - Administrator  
Processor – Pentium III or AMD equivalent (or higher)  
4 GB memory or more  
60GB free hard disk space  
Color monitor w/graphic card  
Video resolution – 1024 x 768  
Mouse or Touch Screen Monitor  
USB port(s) (2.0 or higher)
- **Printers**  
Dymo Label Writer 450 printers – printing ID Badges and Passes  
Standard inkjet or laser printers – Reporting purposes
- **OffenderCHECK** Driver License Scanner (Required)
  - Acuant ID-150 (Windows only)
  - Gemalto CR4500 (Windows only)
  - 2D 417 PDF Bar Code Scanner (Windows & MAC)
- **Battery Back Up Power Supply** – (recommended, but not required)
- **PORTS**  
Ports 21, 22, 25, 80, 8080, 587, 443 or 465 over both HTTP and HTTPS require access through your firewall.  
Port 21 uses FTP (File Transfer Protocol) and port 22 uses SFTP (Secure File Transfer Protocol).
- **REMOTE SUPPORT ACCESS**  
In order to provide remote support, the following addresses should be given access through your firewall.  
<https://www.gosupportnow.com> (primary remote tech support app)